

FREQUENTLY ASKED QUESTIONS

InsureShield® Coverage



HOW DO I INSURE MY SHIPMENT?

You must declare a value when processing your shipment. See these shipping systems on the next page.
UPS.com CampusShip WorldShip ShipStation



HOW WILL I BE BILLED?

• Invoices are distributed by UPS Capital Insurance Agency, Inc. on the 2nd of each month to the email address listed on your account.



WHAT IS MY MAXIMUM INSURED VALUE PER PACKAGE?

- You can insure up to \$25,000 on any UPS small packages
- You are also approved for up to \$25,000 per occurrence on any other express carrier packages (UPS, FedEx, DHL) and \$1,000 per occurrence on USPS packages. To take advantage of this additional coverage included, please call 1-877-242-7930.



HOW DO I DETERMINE ADEQUATE VALUE AND COVER MY COSTS?

• You should declare the invoice value of your sold goods.



WHAT DO I DO WHEN I HAVE A CLAIM?

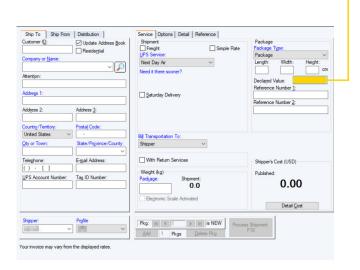
- Our claims process has gone paperless.
- Please visit **InsureShield.com** where you can file and check the status of your claim.



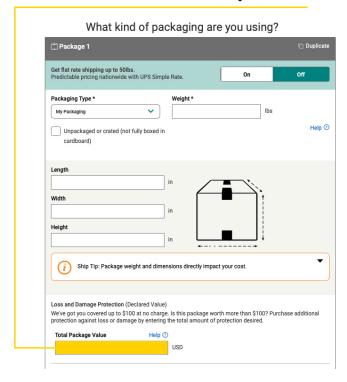
HOW DO I GET HELP?

• For additional questions, please call **1-877-242-7930**.

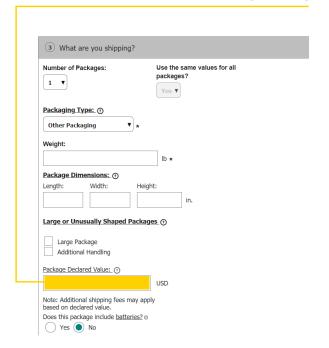
Where to declare value on WorldShip®



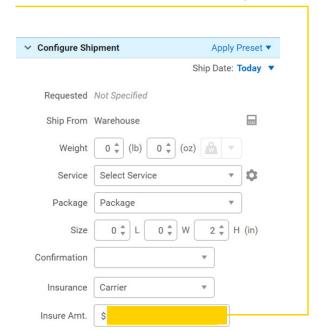
Where to declare value on **ups.com**



Where to declare value on CampusShip®



Where to declare value on **ShipStation**®



If you use a third party shipping system, refer to that company's guide on how to enter "declared value".

Insurance coverage is offered through UPS Capital Insurance Agency, Inc., a licensed insurance producer. All descriptions or illustrations of coverage are provided for general informational purposes only and do not in any way alter or amend the terms, conditions, or exclusions of any insurance policy or program. Insurance coverage is not available in all jurisdictions or to all customers.